The Dynamo Juniors Program provides monthly participation for swimmers. Upon placement, your child will be carried over automatically to the following month's roster, and your account will be billed via our automatic billing system.

- Rates are per month. Tuition is a straight monthly fee.
- Tuition will be prorated for extended holidays. The tuition reflects an average of all months. There is no additional charge fee for months with 5 weeks.
- Tuition is due on the first day of each month. Payment is completed online only (we do not accept cash or check for the Juniors program). Once you have registered, you will be set up for automatic bill payment, and you will be automatically billed the associated CC on the first of each month. You can change your CC and billing information via your Dynamo account.
- Tuition not received by the 10th of each month will result in a \$10 late fee.

Absentee & Makeup Policy:

• There are no refunds for missed classes. If a class is canceled by Dynamo due to inclement weather or for any other reason, Dynamo Juniors will provide a makeup class.

Registration Fee:

• *Please note: There is an additional one time per season per child registration fee of \$75/child for the program. Program and registration fees are due at the time of registration by credit card. Session Fees are handled exclusively through the online system as well.

Holiday/ Days off Policy:

 ALL Dynamo Juniors & Dynamo Swim School Classes will be closed for Thanksgiving Break, Winter Break, and Spring Break in accordance with Dekalb/Gwinnett /Alpharetta County Public Schools calendars. These days are prorated and you will not be billed for them.

Withdrawal Policy:

The Dynamo Juniors Program requires that withdrawal requests be submitted by the **20th day of the month.** Upon placement, your child will continue to swim in the same practice group, and they will be carried over automatically to the following month's roll. Your account will be billed on the 1st of each month via our automatic billing system (using the credit card you provide online at the time of registration).

A swimmer is not withdrawn from the program until the site administrator has received an email notification of the departure 10 days prior to the next invoice posting date, which always falls on the 1st of the month. Without this email notification being received by the program administrator, billing will not be stopped or refunded. Please do not rely on a coach to relay

this type of information to the billing department; it is the member's responsibility to contact billing with a request to suspend a swimmer.

In order to withdraw your child, you will need to e-mail the following information to Heidi Turcotte (heidi@dynamoswimclub.com)

Child's Name
Class Name
Date of withdrawal notice
Date of notice
Date of last class attended
Reason for withdrawal

Transfer from Swim School:

If you are currently enrolled in the swim school program at Dynamo you MUST first withdraw your registration with them before you register for the Dynamo Juniors program. Swim School withdrawal requests should be sent to dsswithdraw.dynamo@gmail.com. Withdrawal requests should be submitted before the end of the month and include notice that swimmers are moving to Dynamo Juniors or Team.

Made Juniors, Now What: Please contact Heidi@dynamoswimclub.com and let her know that you were evaluated and placed in (guppies, dolphin, shark) Juniors group. Once there is space you will be contacted and sent information on how to register.